



**Dufry Presentation – Q1 2011 Results** 

May 2011



# **Legal Disclaimer**

Information in this presentation involve may guidance, expectations, beliefs, plans, intentions or strategies regarding the future. These forward-looking statements involve risks and uncertainties. All forward-looking statements included in this release are based on information available to Dufry AG (the "Company") as of the date of this release, and we assume no duty to update any such forward-looking statements. Factors that could affect the Company's forward-looking statements include, among other things: global GDP trends, competition in the markets in which the Company operates, unfavorable changes in airline passenger traffic, unfavorable changes in taxation and restrictions on the duty-free sale in countries where the company operates.





- 1. Update Q1 2011 Performance
- 2. Key Figures Q1 2011
- 3. Dufry Strategy
- 4. Financials
- 5. Conclusion



# 1. Update Q1 2011 Performance

# **Update Q1 2011: Overview**



- 1) Remarkable results in an eventful quarter
- 2) Passenger development
- 3) Operations and Resources development
- 4) New projects and expansions
- 5) Main events Q1 2011

6) Trading update

# **Update Q1 2011 (1)**



#### Remarkable results in an Eventful Quarter

- -9.6% turnover increase on constant FX rates
- Organic growth of 7.4%, excluding specific situations (MENA, snow storms and Mexico) 10.9%
- Gross margin of 57.6% versus 56.6% in 2010
- 17.1% EBITDA increase on constant FX rates
- EBITDA margin improved to 11.7% from 11.1%

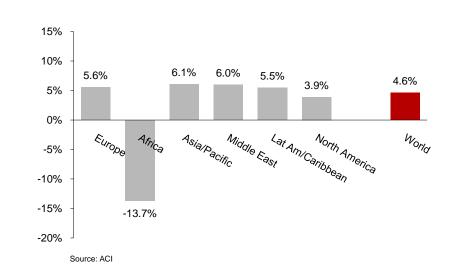
Dufry has shown once more the resilience of its business model

# **Update Q1 2011 (2)**

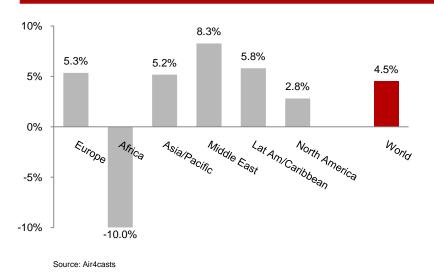


#### **Passenger Development**

#### **International PAX Growth Q1 2011**



#### **Expected International PAX Growth for FY 2011**

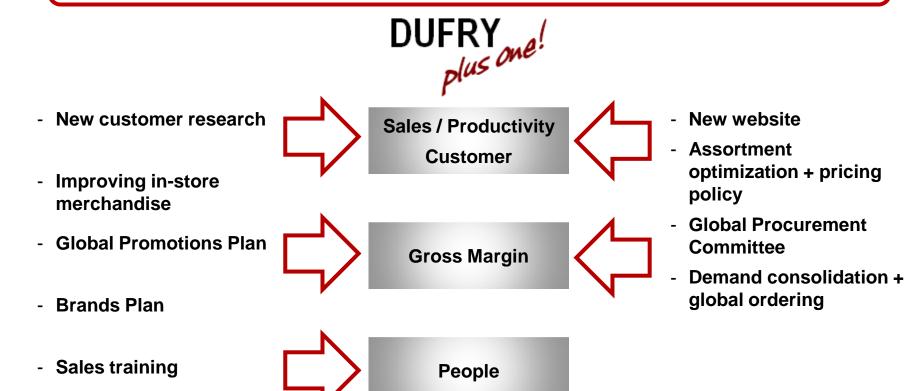


Positive development in 2011 to date - growth prospects remain positive

# **Update Q1 2011 (3)**



#### **Dufry plus One**



Organic growth excluding one-offs +10.9% and gross margin improvement of 100 bps

# **Update Q1 2011 (3)**







New ERP integrated with Dufry Global applications



Sales / Customer /
Productivity

**Operational Performance** 



 Optimized reporting and global dash board

Cash / Working Capital



 Global Cash Pool + Cash Flow forecasting

- Tax initiatives



**Taxes** 

Asset / Liabilities & Risk Management



Active FX management

Net working capital improvements of 0.8 p.p. on turnover and improved tax rate

# **Update Q1 2011 (4)**



#### **New Projects and Expansions**

#### **Changes in the Retail Space in Q1 2011**

Region	Added space	Closed space	Net Effect
Europe	128	63	65
Africa	125	0	125
Eurasia	217	53	164
Central America & Carib.	2,372	28	2,344
South America	36	0	36
North America	666	421	245
Total	3,544	565	2,979

#### Main openings Q1 2011

			Conc	epts	
Operation	Space (sqm)	General Travel Retail	News & Convenience	Specialized shop	Branded boutique
Mexico, Cozumel	1,000	✓	✓	✓	
Mexico, Mahahual	500	✓			
USA, various locations	700		<b>√</b>	✓	✓
Guadeloupe	500	✓	✓		
St. Kitts	450	✓		✓	
Mexico, Other	400	✓			

3,000 sqm of additional space in Q1; pipeline projects on track

# DUFRY

# **Update Q1 2011 (5)**

#### **Main Events**

- North Africa: situation remains unchanged
- Mexico: disruption due to Mexicana gradually improving
- USA: snow storms impact mainly in January
- Japan: no impact on Dufry's business
- F/X translation masks strong performance when showing reported numbers

Several external events impacted global air travel but positive growth in 2011 - prospects remain positive



# **Update Q1 2011(6)**

## **Trading Update**

- April continues with strong performance
- Seasonality: Impact of Easter

#### Positive Start in Q2 2011

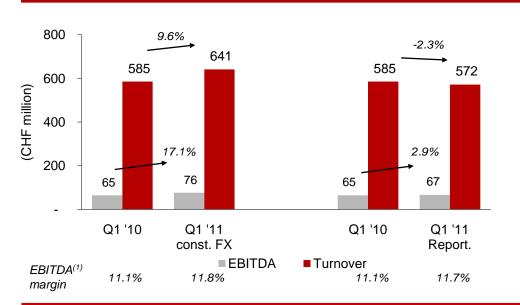


# **2. Key Figures Q1 2011**

# **Key Figures Q1 2011**

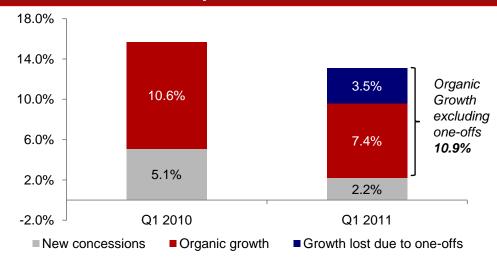


#### Q1 Turnover and EBITDA Evolution



- Turnover at constant FX rates 9.6% to CHF 641 million
- Gross margin improved to 57.6% from 56.6%
- EBITDA<sup>(1)</sup> at constant FX rates +17.1% to CHF 75.9 million
  - EBITDA<sup>(1)</sup> margin of 11.7%

#### **Growth components at Constant FX**



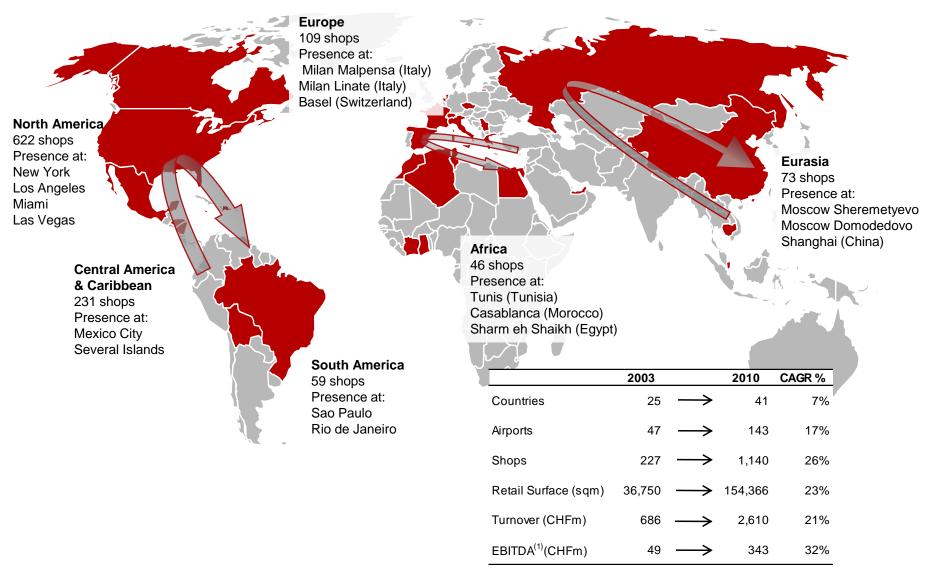
- Double digits organic (like-for-like) growth excluding one-offs
- Net new concessions impacted by Singapore repositioning



# 3. Dufry Strategy

# Globally Diversified and Focused on Emerging Markets and Tourist Destinations





Note

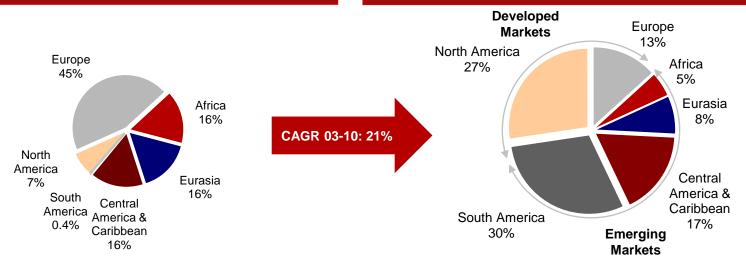
<sup>(1)</sup> EBITDA before other operational result

# DUFRY

# **Dufry's Segmentation**

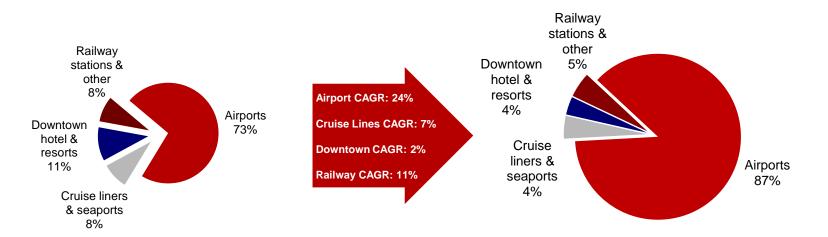


#### **Dufry by Region Q1 2011**



#### **Dufry by Channel 2003**

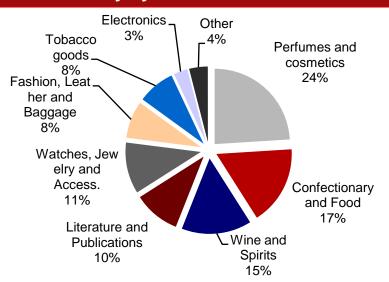
#### **Dufry by Channel Q1 2011**



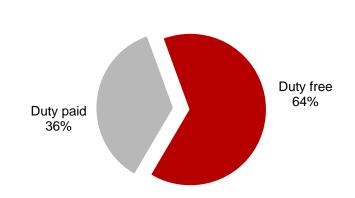
# **Dufry's Segmentation**



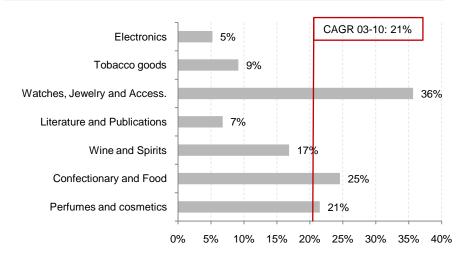
#### **Dufry by Product Q1 2011**



#### **Dufry by Sector Q1 2011**

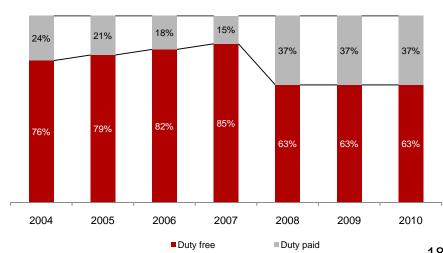


#### **Dufry by Product Evolution 2003 - 2010**



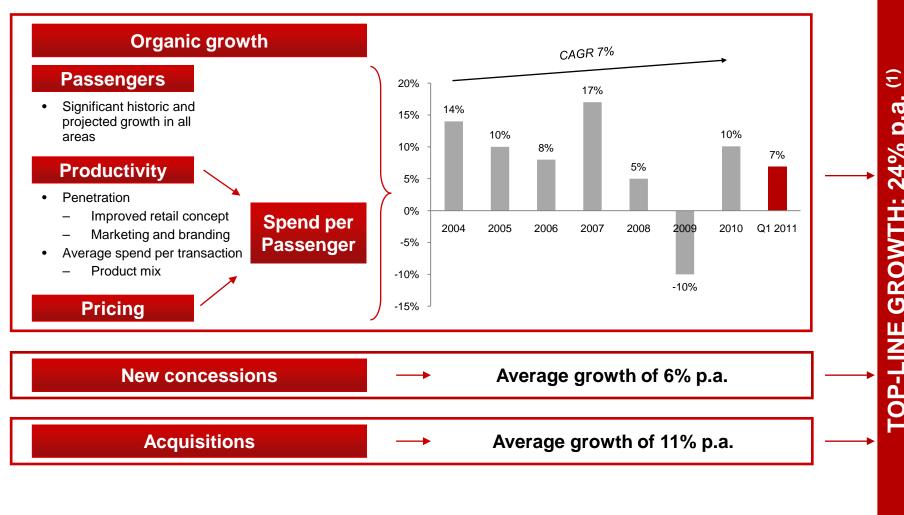
Note: The Fashion, Leather and Baggage category was created in 2009. Literature and Publications in 2008

#### **Dufry by Sector Evolution 2004 - 2010**



# **Dufry Growth Drivers**

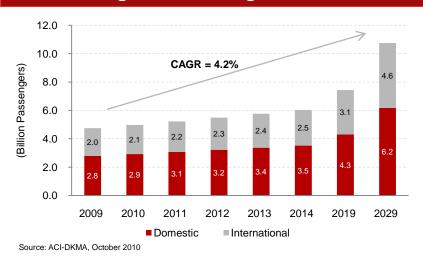






# **Dufry Growth Drivers (1): Passengers**

#### **Long-term Passenger Forecast**

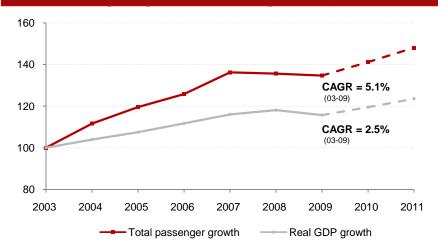


#### Mid-term International Passenger Forecast

	2011	2012	2013	2014
EUROPE	5.3%	3.2%	3.1%	3.0%
AFRICA	-10.0%	1.1%	2.7%	2.7%
ASIA/ PACIFIC	5.2%	6.0%	5.9%	5.8%
MIDDLE EAST	8.3%	7.2%	7.2%	6.9%
LATIN AMERICA	5.8%	3.5%	3.5%	3.3%
NORTH AMERICA	2.8%	2.7%	2.9%	2.9%
WORLD	4.5%	3.9%	4.0%	3.9%

Source: Air4casts April 2011

#### **Historic & forecast GDP and Passengers Growth**

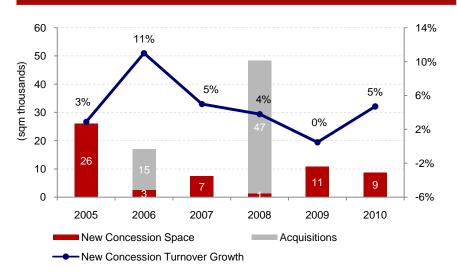


Source: Company, ICAO, ACI, IMF

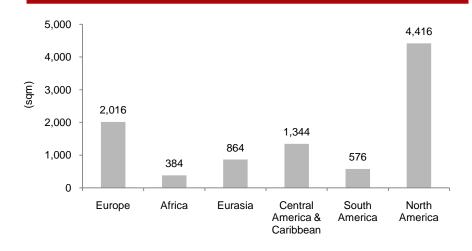


# **Dufry Growth Drivers (2): New Concessions**

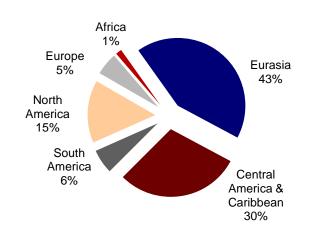




#### Additional Gross New Space 2011: 9,600 sqm



#### **Project Pipeline**



- Contracts signed for further 9,600 sqm in 2011
- Project pipeline includes more than 42,000 sqm with a timeframe of 12-18 months
- Net new space sales growth to be impacted by Singapore closings up to Q3 11

# **Shop Concepts**



#### **General Travel Retail Shops**



Duty free shop - Puerto Rico

#### **News and Convenience Stores**



#### **Brand Boutiques**



Victoria's Secret shop - US

#### **Specialized Shops**

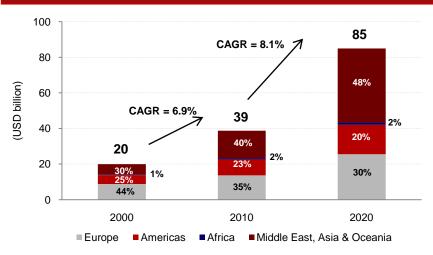


Wine Shop- Tunisia 22

#### **Travel Retail Market**

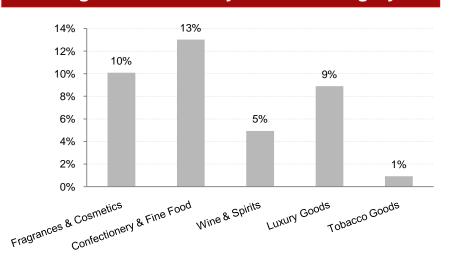


#### **Travel Retail Development by Region**

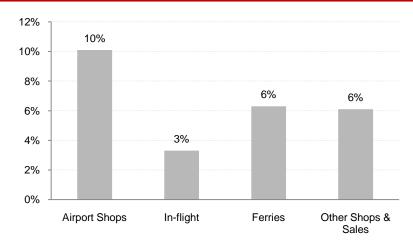


Source: Company, Generation AB

#### **Long Term Growth by Product Category**

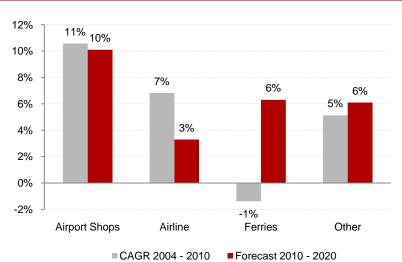


#### **Long-term Growth by Channel**



Source: Generation AB (2010 - 2020)

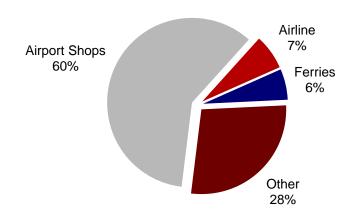
#### **Historic and Forecasted growth by Channel**



## **Travel Retail Market**

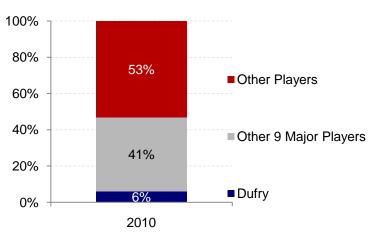


#### **Travel Retail Market by Channel in 2010**



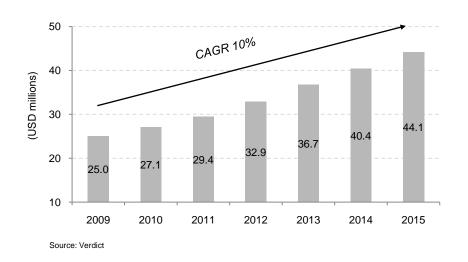
Source: Generation AB

#### **Travel Retail Industry**

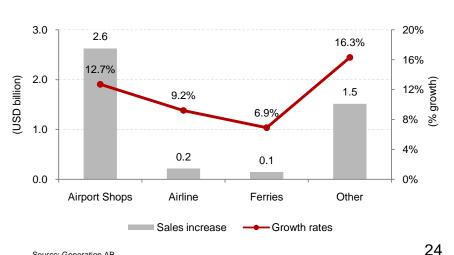


Source: Company, Generation AB

#### **Airport Retailing forecast market Size**



#### **Travel Retail Development in 2010**



Source: Generation AB



# 4. Financials

# **Turnover Growth**



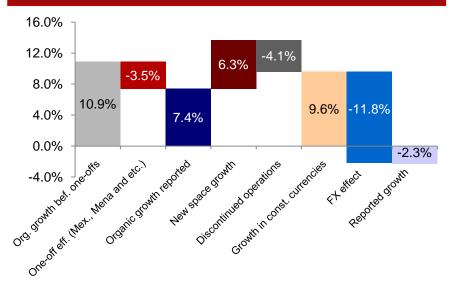
#### **Turnover Growth Details**

	Q1 '11 / Q1 '10
Organic Growth	7.4%
New Concessions	6.3%
Discontinued Operations	-4.1%
New / Discontinued Operations	2.2%
Turnover Growth at constant FX	9.6%
FX Translation Effect	-11.8%
Reported Growth	-2.3%

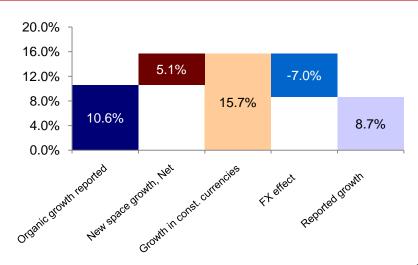
# Turnover Growth by Region

Region	Turnover at Constant FX	Turnover Reported		
Europe	9.5%	-2.2%		
Africa	-9.5%	-20.3%		
Eurasia	-3.3%	-13.3%		
Central America & Caribbean	-1.3%	-12.3%		
South America	29.2%	15.3%		
North America	7.1%	-4.5%		
Dufry Group	9.6%	-2.3%		

#### **Growth Components Q1 2011**



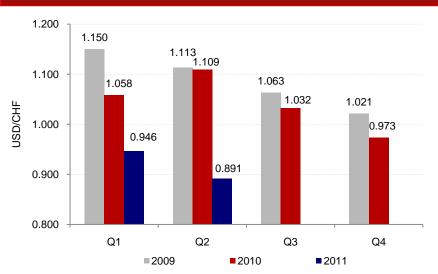
#### **Growth Components Q1 2010**



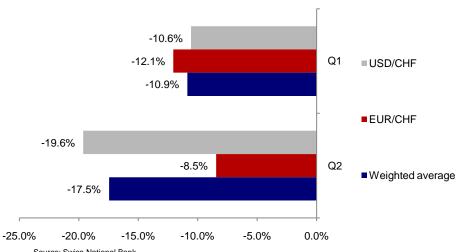
# **FX Impact**



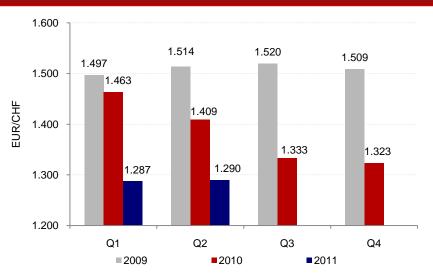




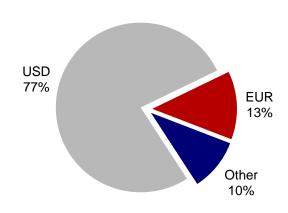
#### **FX Rate Development in 2011**



#### **EUR/CHF Development**



#### Sales by currency



# DUFRY

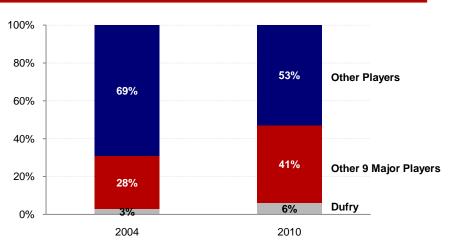
# **Key Business Drivers**

#### **Key Figures at Constant FX**

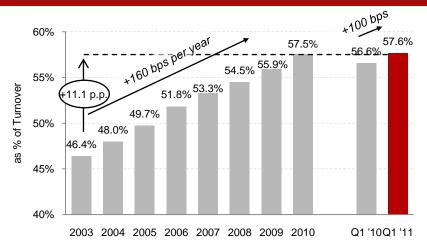
(CHF million)	Q1 '11	%	Q1 '10	%	Change
Sales	621.2		567.1		
Advertising	19.8		17.9		
Turnover	641.0	100.0%	585.0	100.0%	9.6%
Gross profit	369.0	57.6%	331.0	56.6%	11.5%
Concession fees	-134.1	-20.9%	-120.9	-20.7%	11.0%
Personnel expenses	-105.7	-16.5%	-95.7	-16.4%	10.5%
Other expenses	-53.4	-8.3%	-49.6	-8.5%	7.5%
EBITDA (1)	75.9	11.8%	64.8	11.1%	17.1%

<sup>(1)</sup> Before other operational results

#### **Travel Retail**



#### **Gross Profit Margin**



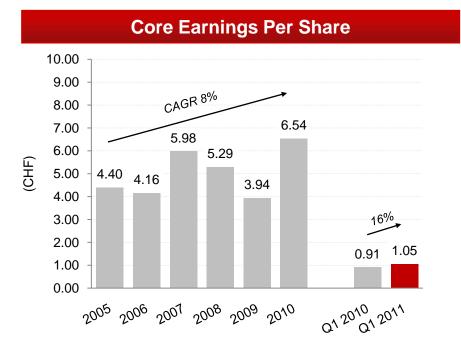
# **Income Statement**



(OLIE :::: )	D 100		- IOO		D 100		D 140					
(CHF million)	Dec '03	%	Dec '08	%	Dec '09	%	Dec '10	%	Mar '10	%	Mar '11	%
Turnover	685.7	100.0%	2,113.5	100.0%	2,378.7	100.0%	2,610.2	100.0%	585.0	100.0%	571.6	100.0%
Gross profit	318.1	46.4%	1,151.9	54.5%	1,329.4	55.9%	1,501.9	57.5%	331.0	56.6%	329.5	57.6%
Concession fees	117.6	17.2%	408.0	19.3%	480.0	20.2%	553.1	21.2%	120.9	20.7%	119.5	20.9%
Personnel expenses	92.9	13.5%	276.1	13.1%	361.3	15.2%	398.9	15.3%	95.7	16.4%	95.1	16.6%
Other expenses	58.7	8.6%	174.4	8.2%	187.0	7.9%	206.8	7.9%	49.6	8.5%	48.2	8.4%
EBITDA (1)	48.9	7.1%	293.4	13.9%	301.1	12.7%	343.1	13.1%	64.8	11.1%	66.7	11.7%
Depreciation	20.8	3.0%	39.7	1.9%	63.9	2.7%	63.7	2.4%	16.2	2.8%	14.4	2.5%
Amortisation	5.8	0.8%	46.7	2.2%	59.1	2.5%	65.8	2.5%	15.4	2.6%	15.4	2.7%
EBIT (1)	22.3	3.2%	207.0	9.8%	178.1	7.5%	213.6	8.2%	33.4	5.7%	36.9	6.5%
Other operational result	-38.3		-11.9		-14.7		-15.7		-1.7		-2.4	
Financial result	-4.7		-47.3		-43.4		-32.2		-5.9		-9.2	
EBT	-20.7	-3.0%	147.9	7.0%	120.0	5.0%	165.7	6.3%	25.9	4.4%	25.3	4.4%
Income tax	12.6		30.1		22.8		20.9		4.0		3.9	
As % of EBT			20.4%		19.0%		12.6%		15.2%		15.5%	
Net Earnings	-33.3	-4.9%	117.8	5.6%	97.3	4.1%	144.8	5.5%	21.9	3.7%	21.4	3.7%
Attributable to:												
Minority interest	0.1		67.5		58.8		28.2		13.5		4.7	
Equity holders of the parent	-33.4	-4.9%	50.3	2.4%	38.5	1.6%	116.6	4.5%	8.4	1.4%	16.7	2.9%

# D D U F R Y

## **Net Earnings / Earnings Per Share**



#### **Net Earnings**

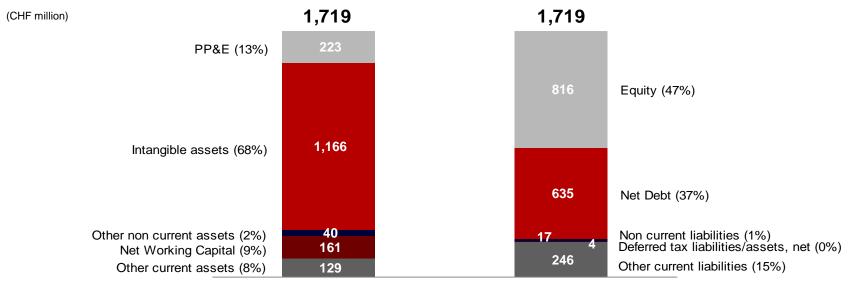
Q1 2011	Q1 2010	Change
21.4	21.9	-2.3%
4.7	13.5	
16.7	8.4	
26.9	20.0	
0.62	0.42	
0.43	0.49	
1.05	0.91	15.8%
	21.4 4.7 16.7 26.9 0.62 0.43	4.7 13.5 16.7 8.4 26.9 20.0 0.62 0.42 0.43 0.49

(1) Weighted average

- Core EPS (Cash EPS) excludes amortization related to acquisitions
- Acquisitions are non-recurring transactions
- Give an indication on sustainable Cash EPS

# **Summary Balance Sheet March 2011**





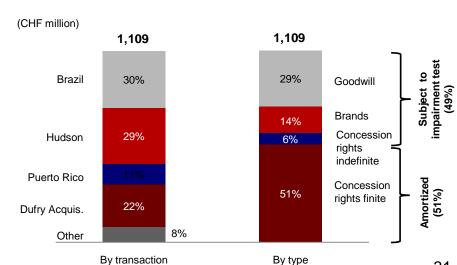
#### **Intangible Assets**

**Assets** 

# Acquisition related 95%

#### Liabilities

#### **Acquisition-related Intangible Assets**



## **Cash Flow**

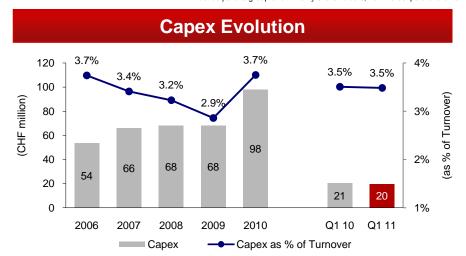


#### **Summary Cash Flow**

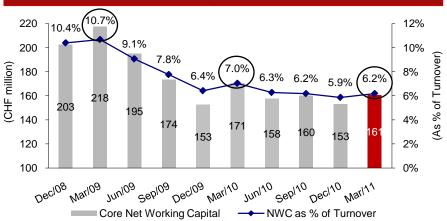
In millions of CHF	Q1 '11	Q1 '10
Net debt - Dec 31	(637.9)	(609.8)
Cash flow before working changes	61.5	66.3
Change in net working capital	(20.8)	(22.4)
Income taxes paid	(6.0)	(5.3)
Net cash flows from operating activities	34.7	38.6
Capex (PPE and intangible assets)	(19.9)	(20.5)
Net cash flows from operating activities after Capex	14.8	18.1
M&A and Financing <sup>(1)</sup>	(1.6)	(5.6)
Other <sup>(2)</sup>	(23.6)	(15.5)
Cash flow affecting net debt	(10.4)	(3.0)
Currency translation	12.9	(0.5)
Net debt - Mar 31	(635.4)	(613.3)

<sup>&</sup>lt;sup>1</sup> Acquisition/sale of investment, share issuance costs and arrangement fees paid

<sup>&</sup>lt;sup>2</sup> Dividends paid to group and minority shareholders, net interest paid and other

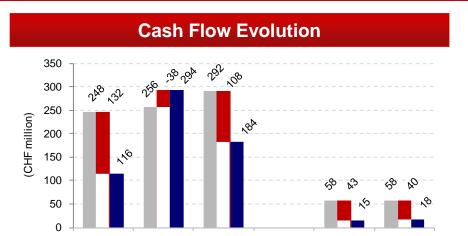


#### **Core Net Working Capital Evolution<sup>1</sup>**

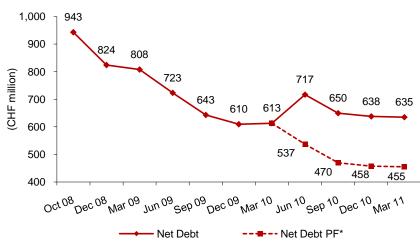


# DUFRY

# **Financing and Covenants**



#### **Net Debt Evolution**



\* Net Debt PF excluding dividend paid to DSA minorities, share issuance costs and arrangement fees paid

#### **Net Debt / EBITDA Evolution**

2010

■ Operational Cash Flowbef. WC ■ Investments + NWC ■ Free Cash Flow

Q110

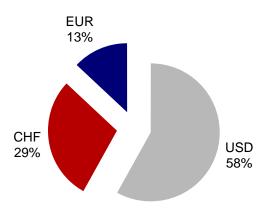
Q111

2008

2009



#### **Debt by Currency**



# **Trading Volumes**

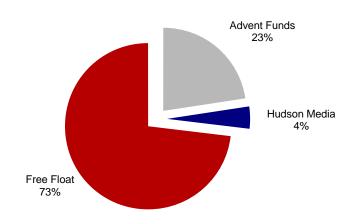




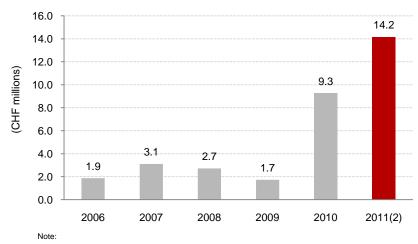


Note: SPI rebased to Dufry in Jan-10. 2011 until 30/Apr.

#### **Shareholder Structure**

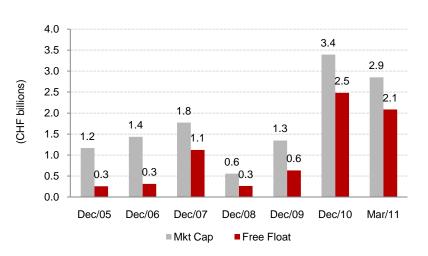


#### **Daily Average Volume in CHF**



- (1) Since April 2010 including trading volumes of Dufry AG BDR.
- (2) 2011 until 30/Apr.

#### **Market Capitalization and Free Float**





# 5. Conclusion

#### **Conclusion/Outlook**



#### Resilience of business model confirmed

- Despite several external events impacting Q1 11, Dufry delivered strong performance
- Experience with similar situations in the past (Varig, Alitalia, Economic crisis in 2009)

#### FX only has translational effect

- Dufry is mostly naturally hedged
- Operationally strong performance
- No impact on margins

#### EBITDA margin improvement

- Further drive gross margin and overall profitability
- Q1 2011 EBITDA margin highest margin for the quarter ever

#### Continue with strategy of profitable growth

- Organic growth faster than passenger growth thanks to productivity improvements
- New concessions
- Acquisitions

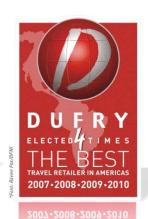
## **Dufry Awards**



DFNI 2011 BEST AIRPORT TRAVEL RETAILER AMERICAS RAVEN FOX/DFNI 2007-2010 BEST TRAVEL RETAILER AMERICAS ARN 1997 - 2011 BEST NEWS & GIFT OPERATOR

ARN 2008 and 2011 BEST RETAIL STORE DESIGN ARN 2007-2011 BEST NEW SPECIALTY RETAIL CONCEPT











SAA Customer Service Award - 2010



BARBADOS CHAMBER OF COMMERCE & INDUSTRY AWARD 2011 BEST RETAIL AND DISTRIBUTION SERVICE





SWISS EQUITY AWARD 2010 BEST SMALL MID CAP COMPANY

Swiss Equity magazin



# **Thank You**

